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July 29, 1999

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order,¹ and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the first calendar quarter of 1999.

Should you have any questions regarding this data, please feel free to call me at (202) 326-8888.

Respectfully submitted,

Todd F. Silbergeld

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Attachments

¹ *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).*

² *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).*

No. of Copies rec'd 042
List A B C D E

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 1999

Service	Orders	MA	Interval
Business Line	363346	1.6%	2.8
PBX	16524	2.2%	10.5
CENTREX	123396	1.7%	5.3
WATS	12823	4.6%	5.8
Mobile		Nothing to Report	
Feature Group A	17	0.0%	13.4
Foreign Exchange		Nothing to Report	
Feature Group B	39	0.0%	23.3
Feature Group D	3431	0.0%	36.3
DID		Nothing to Report	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm	275	0.0%	17.0
Protection Relaying		Nothing to Report	
Control Circuit	18	0.0%	14.2
Telegraph Grade 75 Baud		Nothing to Report	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line	2	0.0%	7.0
Voice Switched Line	269	0.0%	11.4
Voice Switched Trunk	166	0.0%	10.2
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed	77	0.0%	10.1
Basic Data and Voice	1598	0.0%	12.0
Voice and Data - PSN Access Tie Trunk	70	0.0%	11.1
Voice and Data - SSN Access	1	0.0%	4.0
Voice and Data - SSN - Intermachine Trunk		Nothing to Report	
Data Extension-Voice Grade Data	12	0.0%	17.0
Protection Relay Voice Grade	2	0.0%	11.0
Telephoto and Facsimile		Nothing to Report	
Program Audio 200-3500 HZ	2	0.0%	12.5
Program Audio 100-5000 HZ	7	0.0%	13.1
Program Audio 50-8000 HZ	23	0.0%	12.1
Program Audio 50-15000 HZ	52	0.0%	12.1
TV Channel-One Way 15kHz Audio	286	0.0%	28.4
TV Channel-One Way 5kHz Audio		Nothing to Report	
Digital Voice Circuit		"	
Digital Data-2.4kb/s	3	0.0%	15.7
Digital Data-4.8kb/s	52	0.0%	8.9
Digital Data-9.6kb/s	677	0.0%	9.9
Digital Data-56kb/s	6228	0.0%	17.4
1.544 MBPS BSA	20544	0.0%	16.1
Dedicated Digital 3.152 MBPS	1	0.0%	8.0
Dedicated Digital 6.312 MBPS		Nothing to Report	
Dedicated Digital 44.736 MBPS	683	0.0%	24.0
Dedicated Digital 456 MBPS or Higher		Nothing to Report	
Dedicated Alert Transport		Nothing to Report	
Derived Services	6015	0.0%	15.4
Dedicated Network Access Link		Nothing to Report	

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

Provisioning - PB Enhanced

PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 1999

Service	Orders	MA	Interval
Business Line	847	2.8%	4.9
PBX	3	0.0%	13.3
CENTREX	20	0.0%	11.6
WATS		Nothing to Report	
Mobile		Nothing to Report	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		"	
Data Low Speed		"	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		"	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		"	
Digital Data-56kb/s		"	
1.544 MBPS BSA		"	
Dedicated Digital 3.152 MBPS		"	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 1999

Service	Orders	MA	Interval
Business Line	3653	2.1%	2.1
PBX	103	4.9%	10.0
CENTREX	2208	2.9%	3.2
WATS		Nothing to Report	
Mobile		"	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		Nothing To Report	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		Nothing to Report	
Control Circuit	1	0.0%	8.0
Telegraph Grade 75 Baud		Nothing to Report	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed	3	0.0%	12.3
Basic Data and Voice	3	0.0%	17.3
Voice and Data - PSN Access Tie Trunk	1	0.0%	12.0
Voice and Data - SSN Access		Nothing to Report	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		Nothing to Report	
Digital Data-56kb/s	53	0.0%	11.2
1.544 MBPS BSA	124	0.0%	23.5
Dedicated Digital 3.152 MBPS		Nothing to Report	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services			
Dedicated Network Access Link		Nothing to Report	

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 1999

Service	Orders	MA	Interval
Business Line	120	2.5%	4.3
PBX	Nothing to Report		
CENTREX	97	2.1%	1.9
WATS	Nothing to Report		
Mobile		"	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		"	
Data Low Speed		"	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		"	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		"	
Digital Data-56kb/s		"	
1.544 MBPS BSA		"	
Dedicated Digital 3.152 MBPS		"	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons
Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 1999

Service	Reports	MA	%MA	Avg-RC
Business Line	124546	17491	14.0%	14:51
PBX	11511	4084	35.5%	9:06
CENTREX	37175	5837	15.7%	15:23
WATS	471	77	16.3%	17:56
Mobile		Nothing to Report		
Feature Group A	114	65	57.0%	13:26
Foreign Exchange		Nothing to Report		
Feature Group B	32	2	6.3%	6:00
Feature Group D	276	44	15.9%	10:49
DID	3	2	66.7%	13:34
Packet DDD Access Line		Nothing to Report		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm	1270	409	32.2%	13:34
Protection Relaying	34	29	85.3%	11:19
Control Circuit	85	52	61.2%	21:39
Telegraph Grade 75 Baud		Nothing to Report		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line	1	0	0.0%	3:59
Voice Switched Line	231	103	44.6%	20:48
Voice Switched Trunk	66	25	37.9%	9:16
Voice and Tone - Radio Land Line	295	205	69.5%	20:16
Data Low Speed	91	45	49.5%	18:57
Basic Data and Voice	2043	756	37.0%	12:33
Voice and Data - PSN Access Tie Trunk	155	68	43.9%	14:39
Voice and Data - SSN Access	1	0	0.0%	3:38
Voice and Data - SSN - Intermachine Trunk		Nothing to Report		
Data Extension-Voice Grade Data	99	28	28.3%	11:46
Protection Relay Voice Grade	1	0	0.0%	0:15
Telephoto and Facsimile		Nothing to Report		
Program Audio 200-3500 HZ		Nothing to Report		14:21
Program Audio 100-5000 HZ	18	16	88.9%	3:57
Program Audio 50-8000 HZ	21	13	61.9%	4:10
Program Audio 50-15000 HZ	38	21	55.3%	11:51
TV Channel-One Way 15kHz Audio	2	2	100.0%	3:15
TV Channel-One Way 5kHz Audio		Nothing to Report		
Digital Voice Circuit		Nothing to Report		
Digital Data-2.4kb/s	7	1	14.3%	4:48
Digital Data-4.8kb/s	12	9	75.0%	21:01
Digital Data-9.6kb/s	262	97	37.0%	11:08
Digital Data-56kb/s	3551	1197	33.7%	10:05
1.544 MBPS BSA	11765	4989	42.4%	15:24
Dedicated Digital 3.152 MBPS	1	0	0.0%	0:15
Dedicated Digital 6.312 MBPS		Nothing to Report		
Dedicated Digital 44.736 MBPS	365	138	37.8%	17:31
Dedicated Digital 456 MBPS or Higher	3	2	66.7%	2:23
Dedicated Alert Transport		Nothing to Report		
Derived Services	1	0	0.0%	4:14
Dedicated Network Access Link		Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 1999

Service	Reports	MA	%MA	Avg-RC
Business Line	4	1	25.0%	15:24
PBX	39	14	35.9%	19:37
CENTREX	5	3	60.0%	87:28
WATS		Nothing to Report		
Mobile		"		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit		"		
Telegraph Grade 75 Baud		"		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		"		
Voice Switched Line		"		
Voice Switched Trunk		"		
Voice and Tone - Radio Land Line		"		
Data Low Speed		"		
Basic Data and Voice		"		
Voice and Data - PSN Access Tie Trunk		"		
Voice and Data - SSN Access		"		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data		"		
Protection Relay Voice Grade		"		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ		"		
Program Audio 50-15000 HZ		"		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		"		
Digital Data-4.8kb/s		"		
Digital Data-9.6kb/s		"		
Digital Data-56kb/s		"		
1.544 MBPS BSA		"		
Dedicated Digital 3.152 MBPS		"		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS		"		
Dedicated Digital 456 MBPS or Higher		"		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

Notes: MA: Missed appointments due to Company reasons

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NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 1999

Service	Reports	MA	%MA	Avg-RC
Business Line	1126	102	9.1%	10:10
PBX	115	8	7.0%	37:54
CENTREX	843	57	6.8%	14:02
WATS	1	0	0.0%	100:39
Mobile		Nothing to Report		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit		"		
Telegraph Grade 75 Baud		"		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		Nothing to Report		
Voice Switched Line	11	0	0.0%	12:22
Voice Switched Trunk	2	0	0.0%	1:24
Voice and Tone - Radio Land Line	4	0	0.0%	64:11
Data Low Speed	1	0	0.0%	7:16
Basic Data and Voice	38	1	2.6%	12:49
Voice and Data - PSN Access Tie Trunk	4	1	25.0%	50:30
Voice and Data - SSN Access		Nothing to Report		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data	3	0	0.0%	29:05
Protection Relay Voice Grade		Nothing to Report		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ		Nothing to Report		
Program Audio 50-15000 HZ		"		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s	1	0	0.0%	17:19
Digital Data-4.8kb/s		Nothing to Report		
Digital Data-9.6kb/s	4	0	0.0%	1:53
Digital Data-56kb/s	70	1	1.4%	8:04
1.544 MBPS BSA	131	3	2.3%	14:41
Dedicated Digital 3.152 MBPS		Nothing to Report		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS	1	0	0.0%	19:59
Dedicated Digital 456 MBPS or Higher		Nothing to Report		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 1999

Service	Reports	MA	%MA	Avg-RC
Business Line		Nothing to Report		
PBX		"		
CENTREX		"		
WATS		"		
Mobile		"		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit		"		
Telegraph Grade 75 Baud		"		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		"		
Voice Switched Line		"		
Voice Switched Trunk		"		
Voice and Tone - Radio Land Line		"		
Data Low Speed		"		
Basic Data and Voice		"		
Voice and Data - PSN Access Tie Trunk		"		
Voice and Data - SSN Access		"		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data		"		
Protection Relay Voice Grade		"		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ		"		
Program Audio 50-15000 HZ		"		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		"		
Digital Data-4.8kb/s		"		
Digital Data-9.6kb/s		"		
Digital Data-56kb/s		"		
1.544 MBPS BSA		"		
Dedicated Digital 3.152 MBPS		"		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS		"		
Dedicated Digital 456 MBPS or Higher		"		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service